



# Embrace the Future of Duty-free Marketing with Xiaohongshu

2024 China Watch Workshop





#### We have the most energetic "users" with a range of diverse lifestyles

They love discovering, experiencing and sharing the beauty of life

300Mil MAU

**50%**Tier 1&2 cities













#### Four keywords to understand Xiaohongshu



### DIVERSIFICATION

Our diverse community leads to Inspirational content for every life scenario

80Mil content creators

**400K**Number of KOLs

100%+
Growth of KOLs

Makeup Master Exquisite White Collar Fashion Icon Art & Culture Lover Celebrity

+160%
Content Growth

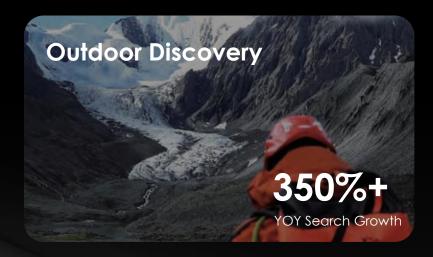
FASHION

HOME IMPROVEM



#### **INSPIRATIONS**

New lifestyles are happening here and spreading nationally



















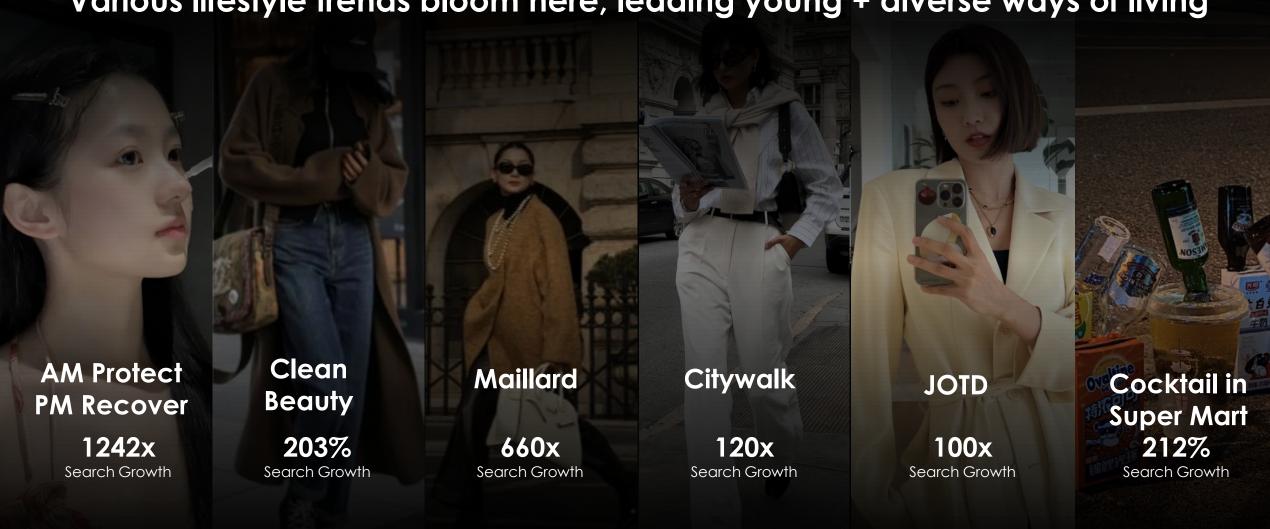


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#### **INSPIRATIONS**

Various lifestyle trends bloom here, leading young + diverse ways of living

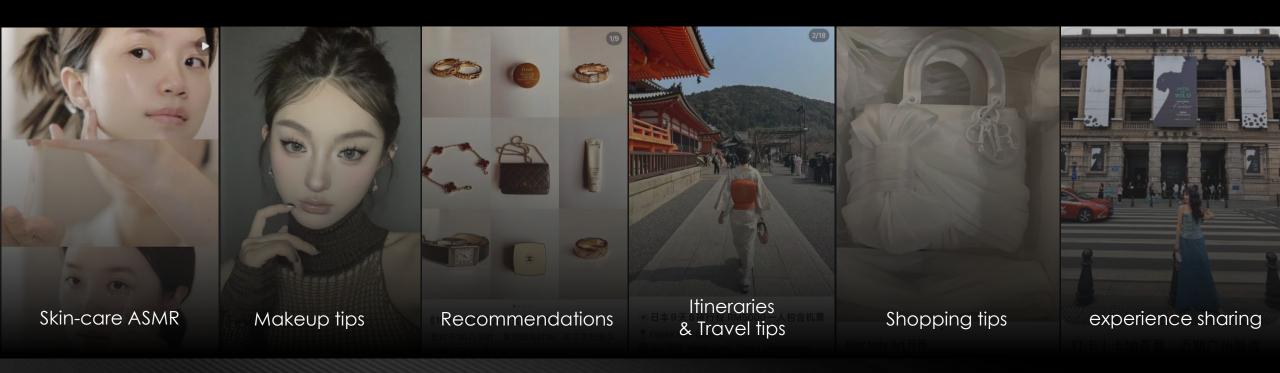




#### **AUTHENTICITY**

#### Real" People Share Authentic Experience

90% UGC, sharing helpful content with trusted reviews and recommendations







## Xiaohongshu continues to shape the future of marketing

— Philip Kotler

Under the "decentralized" information environment, digital marketing changed from brand-centered model to human-centered.

## **120mil**

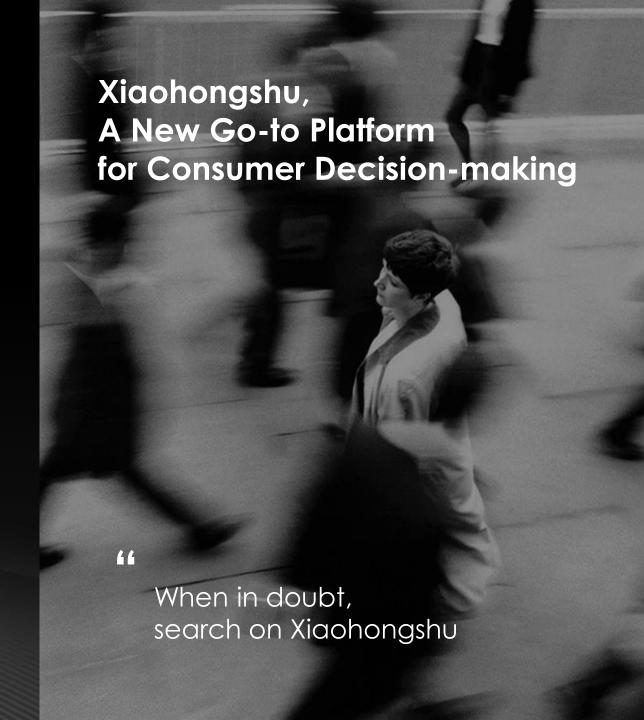
Number of people who look for shopping suggestions on Xiaohongshu every month

60%

of daily active users perform searches

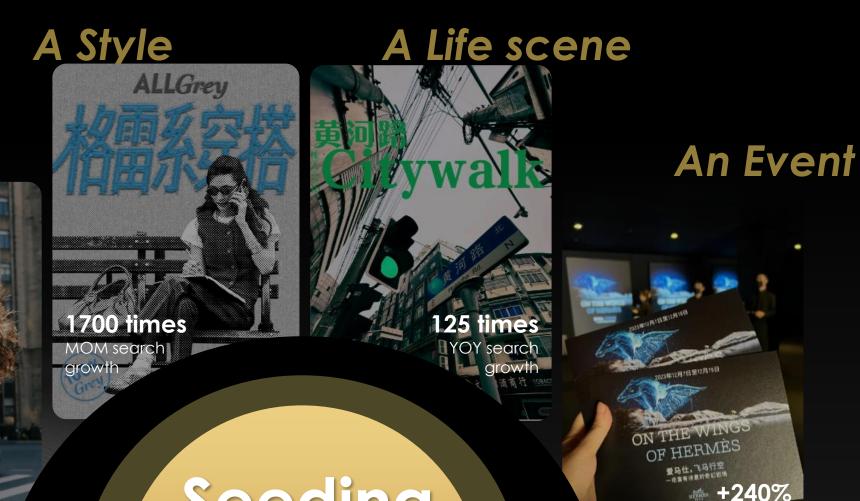
380mil

daily amount of search queries





### That's why we are strong in **SEEDING** EVERYTHING



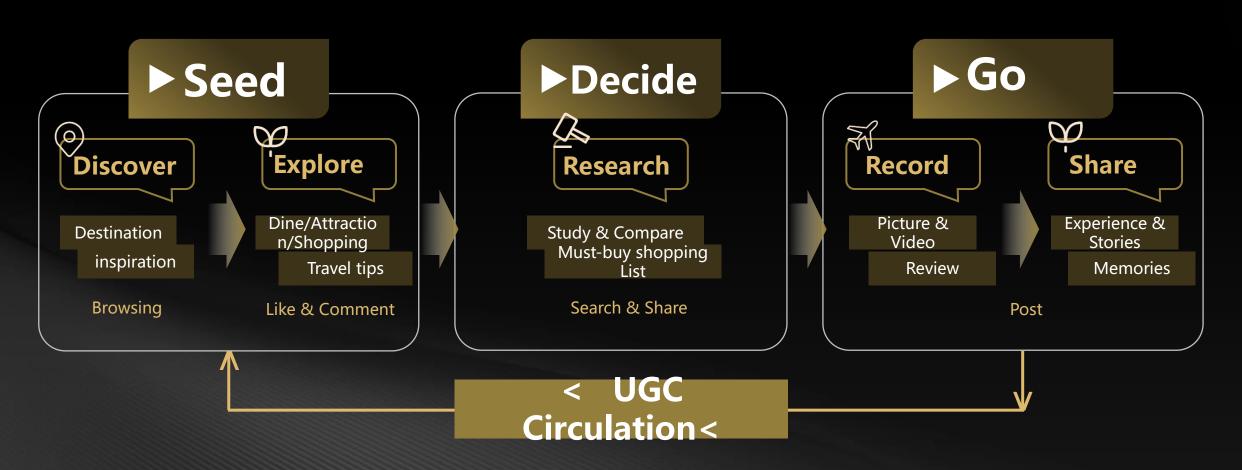
+68% YOY search growth Seeding

MOM search growth

A Product



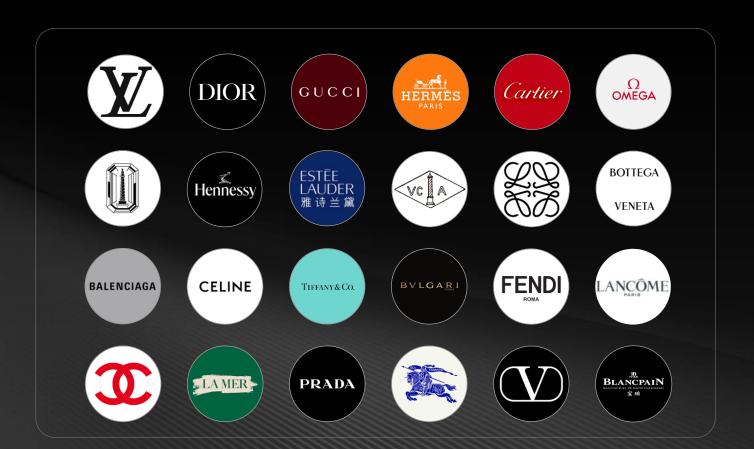
#### Xiaohongshu Accompanies Users Through The Entire Travel Experience





#### Xiaohongshu is a BRIDGE to connect brands and consumers

Over 200+ international brands have joined us





## 2024 NEW TRENDS



Embracing Authenticity



Immersive Experience



Shopping For pleasure



Duty-Free Sophistication

#### **EMBRACE AUTHENTICITY**

#### Xiaohongshu users are actively reestablishing the connection with the world, embracing authentic lifestyles

Online community connect with offline society, city-walk, bike-ride club, exhibitions











**小红书** ○平凡摄影大赛



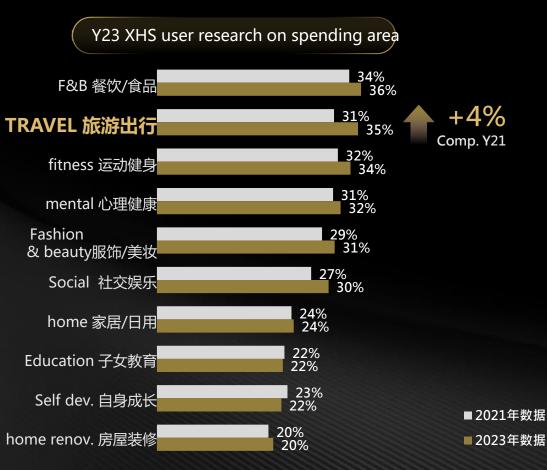
+2000%

Post growth d2d during the event

## Immersive Experience

## Xiaohongshu users is willing to share and pay for travel, esp. to unique and photogenic places in the world

#### Willingness to Pay for XHS User













## Shopping Oversea

As oversea travel resumed, overall interests of shopping abroad regain its popularity

**FOOD** 



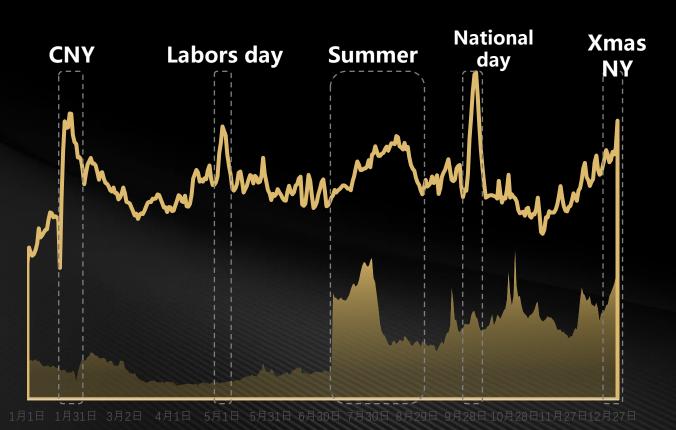


## DUTYFREE Sophistication

## Duty-free shopping on the rise, users seek for information on shopping guide, how to buy, and must-buy list

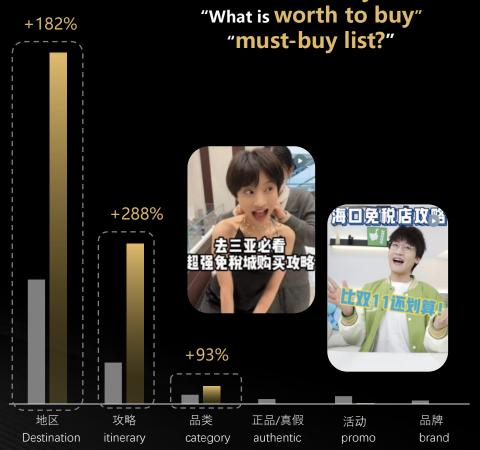
Y22vsY23 【DUTYFREE】 search vol.

Y23 vs Y22 Aver. Daily Search +295%



Y23 [DUTYFREE] TOP 5 Topics

"How to buy"





#### 2024 New Prospects: Embrace the future of duty-free marketing with Xiaohongshu



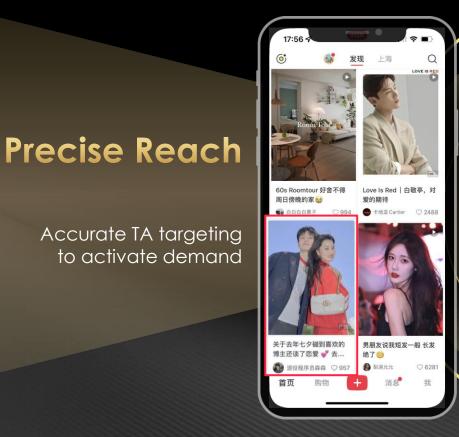






#### Refined linkage of "Feeds & Search" to achieve efficient product seeding

#### Feeds



Penetrate in

From browsing to searching

**USERS** 

consumption decision path

#### Search



#### **Active Attract**

Satisfy user demand to influence decision-making



## Targeting 5 major demographic groups on Xiaohongshu for duty-free shopping

**Brand TA** 

**Category TA** 

**Hainan Focus** 

**Intl Travel TA** 

**Oversea TA** 



**Duty-free** Bargain hunter







Brand historical interacted TA

Duty-Free interest groups

Hainan Travelers Hainan interest TA Intl Travelers, Intl destination interest TA

Oversea Local Users
Luxury/Beauty
Interest TA



#### Penetrating the spring travel scene, leveraging search and feeds to reach the precise audience, leading to a surge in popularity for luxury watches

**Diversified content, igniting** excitement for spring travel

Integrated search and feeds, accurately identifying TA

**Successfully penetrate in** target products & scenarios







## **Fashion**

**Category** 

**Brand** 

#### Travel interest TA Lifestyle TA Fashion TA

**Feeds** 

**Category TA** 

**Brand Fans Brand interest** Retargeting TA

#### Search

**Scene Keywords** 

出行穿搭

**Category Keywords** 万元女表 大牌女表推荐

**Brand Keywords** 浪琴女表 浪琴心月

Penetration in Lux. Watch +25%

Penetration in Spring Travel +84%

Brand Share Of Voice >90%

#### - O2O Marketing -



#### O2O marketing to further enhance user engagement and brand influence

- User



#### **Consolidate Page**

Accumulate longterm UGC sharing



Splash Ad (open APP)



**Feeds** 



Search

## Online

High quality online exposure to attract huge attention

- Brand -



## Offline

Celebs & KOLs lead the content sharing of offline experience



#### Red Mini-program

- Introduction
- Interaction
- Reservation

#### - O2O Marketing -



#### Users search, discuss, and participate in major brand offline events on Xiaohongshu

**#LV Hello Shanghai (Pop-up exhibition)** 

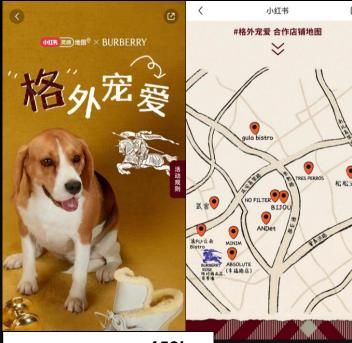


Exhibition search +16 Times MoM
New Post +35 Times MoM



#L'OCCITANE 线下咖啡店快闪

#Burberry "Citywalk" for pet lovers



Total Engagement 450k+





#### KOS plays a key role in brand omni-channel marketing

**Booming KOS ecology** 

#### 2 million+

Number of posts from SA

100k+

Number of SA accounts

6 times

YOY Search growth of SA related keywords



KOS's roles in brand communication

KEY

OPINION

SA

01

Enrich brand image as mini-ambassadors

02

Deliver the brand message locally and flexibly

03

Connect online with offline





#### KOS marketing provides one-stop service from seeding to conversion

Attract high-end consumers to offline VIP service



**Drive business growth** for offline boutique



KOS seeding + Red Mini-program reservation to recruit new consumers for brand CRM







**KEEP IN TOUCH WITH US** 

SENDIE@XIAOHONGSHU.COM

SCAN WECHAT



