# China's Experience-Driven Traveler: Unlock New Luxury Senses

May, 2025 TFWA Asia Pacific Exhibition & Conference



## JINGZH 教 MEDIA GROUP媒

Jingzhi Media Group is a media organization committed to promoting jingzhi (精致) culture and jingzhi economy. Grounded in China's rich heritage, jingzhi symbolizes sophistication and cultural depth, which are essential components of the country's neo-luxury economy.

Our Jingzhi Success Framework is built on six foundational pillars: Craftsmanship, Vision, Authenticity, Commitment, Intelligence, and Quality, These pillars inform our market analysis, guide our editorial focus, and shape our vision for the Jingzhi Economy



精至

精研至极 Commitment



精工巧制 Craftsmanship







精敏之志 Vision

### INGZHI 精知 CHRONICLE 致界



## The Rise of Experience-Driven Luxury

Paradigm: Luxury consumption increasingly prioritizes

Shift in immersive, transformative experiences over

Luxury traditional material ownership.

**Key**: Generation Z and the Silver Generation

Consumer uniquely fuel travel retail growth through

**Drivers** distinct experiential aspirations.

**Defining**: Neo-luxury embodies personal enrichment

Neo- and cultural connection, valuing meaningful

**Luxury** engagement above physical possessions.



## China's Neo-Luxury Consumer Mindset

### **Emotional Drivers in Luxury**

Chinese consumers seek emotional fulfillment, using luxury to evoke pride, joy, and cultural belonging.

### **Experiences as Status Symbols**

Luxury experiences signify social aspiration and self-expression, transcending traditional ownership as identity markers.

### **Influence on Travel Retail**

This mindset fosters demand for immersive, personalized travel retail encounters that blend culture and emotional resonance.



### The Five New Senses of Consumption

#### **SENSE OF EASE**

Creates emotional comfort through lowpressure, relaxed luxury environments fostering tranquility and stress relief.

### SENSE OF SOCIAL CONNECTION

Encourages interactive activations that enhance shareability, community belonging, and social validation among consumers.



#### SENSE OF AMBIENCE

Crafts immersive, aesthetically rich environments that engage senses, enriching emotional resonance and consumer captivation.

### **SENSE OF PRESENCE**

Empowers consumers to affirm identity and self-worth by immersing in meaningful, personalized luxury experiences.



### SENSE OF AUTHENTICITY

Embodies transparent brand narratives revealing heritage, fostering credible emotional engagement and cultural depth.



## Case Studies Applying the Five New Senses

### Loewe's Crafted World Exhibition

Integrates art, nature, craftsmanship to evoke 氛围感 (sense of ambience) and 原生感 (sense of authenticity) via immersive storytelling environments.



## Case Studies Applying the Five New Senses

### To Summer's Flagship Store Experience

Blends fragrance heritage with 社交感 (sense of social connection) and 存在感 (sense of presence) through shareable spaces encouraging consumer discovery.





### Silver Generation Key Driver for Future Growth

### Silver Generation's Economic Impact

China's silver economy is currently valued at approximately 7 trillion yuan (US\$982 billion), accounting for 6% of GDP. It is projected to expand to 30 trillion yuan (US\$4.2 trillion) by 2035, potentially reaching 10% of GDP.

### **Unique Demographics and Wealth**

Silver Generation holds substantial wealth, abundant leisure time, fueling travel-oriented luxury consumption.

### **Digitally Active**

Over 60% of them now spend more than three hours each day online, becoming increasingly tech-savvy. Between 2019 and 2024, the number of transactions made by seniors surged by an impressive 238%, while their spending also saw a significant increase of 105%.



## Silver Generation The Untapped Luxury Traveler

### **Designing for Accessibility**

Prioritize physical ease, intuitive digital platforms, ensuring seamless engagement and comfort for senior travelers.

### **Customize for Special Interests**

The desire for learning is becoming a significant motivation for China's senior citizens.

### **Intergenerational and Emotional Value**

Emphasize emotional resonance and intergenerational experiences connecting seniors with family, enhancing luxury appeal.

### Actionable Takeaways

Address Deep Emotional Needs Develop luxury experiences that fulfill consumers' core psychological desires, fostering profound emotional connections.

Personalize for Diverse Generations Customize journeys to meaningfully engage both digitally native Gen Z and nostalgic Silver Generation travelers effectively. Make sure the marketing initiatives and digital experiences are inclusive.

**Create Cultural & Emotional Resonance** 

Invest beyond marketing reach to embed authentic cultural narratives that resonate emotionally with luxury consumers.





承载文化之精髓 传播时代之韵致



jingzhi.news



@Jingzhi-Chronicle

Charlie Gu Founder & CEO Jingzhi Media Group

charlie@jingzhi.media